

[REDACTED]

May 28th, 2010
Re: Failed Penetrations

All U.S. Securities Associates, Inc. Personnel

Since the inception of the City Wide Services Contract in September, 2009 the importance of a high level of attention to detail and top notch customer service has been a constant topic of discussion with you by your field supervisors, PSD and I, your project manager.

At your orientation in September, 2009 I highly stressed to you that to maintain your continued employment under the contract that your performance not only must improve it must exceed the requirements called for under the contract with the city. You were advised that past inappropriate behaviors would not be tolerated under any circumstances. This letter is to inform you that you can and will be relieved of your posts if you continue to fail the Protective Service Penetration exercises.

During your X-Ray machine training the importance of following all appropriate procedures pertaining to the screening process were explained to you in great detail. Despite this, each time PSD has conducted a penetration exercise we have failed. This is not acceptable. Every single person that clears through our security detail has to be screened fully. No Exceptions! What makes these failed penetrations even more unbelievable to me is that each of you knows [REDACTED] and [REDACTED]. When they arrive on your posts you should take your awareness level up a notch! Does it not occur to you that they will possibly attempt to run a penetration exercise on you at that time?

In a meeting between Ms. Tia Johnson-Waller, Vice President of U.S. Security Associates, the assistant chief of police, the chief of the protective services division police and myself it was made very clear that your positions with the company will depend on how well your performance improves in the coming weeks.

On Saturday, June 5th, 2010 at 0800 hours there will be a mandatory meeting at 441 4th St., N.W. Washington, D.C. for all employees. The only exceptions will be guards on duty and sick individuals with proof that they are currently under a doctor's care.

Think You,
[REDACTED]